

# Grand Bytes



Grand Computers Club; Sun City Grand; 19753 N. Remington Dr., Surprise, AZ 85374  
Website address: [www.grandcomputers.org](http://www.grandcomputers.org); Phone number: 623-546-7508

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## President's Corner



Gloria Young

October has gone extremely fast with much happening in the club. In October we held a one session class at Grand Learning introducing seventeen residents to our brand new basic computer classes and New 2 Computers Support Group. If you missed class registration, don't worry, these classes will be offered again in December.

We hosted our first meeting series called "How to Stay Safe on the Internet" for Those Without Computer Skills. We were delighted to have 47 residents attend. They were generous in their compliments.

Now we are looking forward to the second session, "How to Use the New SCG Website."

Other good news: I saw Tech Helpers being trained on our digitizing equipment. This means you can come to Tech Tuesday between 12:30 and 3:30 for help in converting your VHS tapes, audio cassettes and vinyl records to current media forms. We also have new equipment to handle 8mm movie slides.

Our club is preparing a presentation to the Space Allocation Committee at 9 AM on November 7. Our General Meeting takes place at 2 PM that same day. I look forward to giving an update although it will be February before any recommendations go before the SCG Board. This is a closed meeting with only six of our board members

allowed but it will be taped and you can view it at a later date.

The presentation topic for this same General Meeting will be "What to Do Before Your Spouse Dies!" I think it should be good. If the audience likes it and wants us to take the topic further we will consider doing so. We look forward to your input.

One more thing that will happen at the Nov. 7<sup>th</sup> meeting is the nominations committee will reveal candidates for a 2019 board seats.

Looking back, no wonder I feel tired. We've all been working hard doing more promotion of our club and it seems to be paying off. Remember to renew your membership if you have not yet done so.

## VP's Corner



Dan Wallen  
Vice President

### Why I still hate email

I still remember when I installed my first email system. It was attached to our Wang word processing mini-computer. The email server had its own monitor which I installed on top of a cubicle so I could see when emails arrived. I still remember how exciting it was to see my name come across that screen announcing that I was about to get an email.

This new technology of email was so promising that each region of the Postal Service installed its own email system. Of course, since these systems were incompatible, I could email my counterpart in Newark but not in Camden. I was ridiculous!

Finally we standardized nationwide with a single email system named cc:mail so you could email everyone in the company nationwide. Soon after, the internet standard of name@domain came into service and we were all given new standard email addresses.

By retirement time, the excitement of receiving an email was long gone as I was receiving 800 emails per day. (I'm not exaggerating, 800!) Hundreds of emails were alerts from automated systems, backups that

completed, servers that rebooted etc., all taken care of by the staff. Then there was the "cover your ass cc:s." Every communication to everyone on my staff on every project was cc:ed to me. I would begin my day, sorting and deleting emails until I was down to the 25 or so emails that had any real meaning. After this process was over, I rewarded myself with my first cup of coffee.

I called it the new email work ethic. One to one conversation stopped as everyone just emailed each other. It didn't matter if you were across the country or across the room, you ran the business via email. More than once I caught myself emailing someone to call me, instead of just calling them! In protest, my signature block included the line:

"Email is information not conversation."

Things became worse with the discovery of the Reply ALL button. Everyone started using Reply All and inboxes all over the country exploded with unnecessary emails. People would Reply All to ask others NOT to use the Reply ALL button, just making it worse!

I upgraded my signature block again to include the following symbol:



I didn't think it could get any worse, but then came "Blackberry." Now you were expected to read and answer emails 24 hour a day, 7 days a week. At the dinner table, waiting for a plane, even on my boat, I would be emailing. People just assumed you would do things for them just because they emailed you.

This experience still haunts me today as sometimes I go for days without reading my email, with one exception, Tadpoles!

The pre-school my granddaughter attends in Ohio uses a system called Tadpoles. Several times a day I get a picture of "LJ" at pre-school. I get a report of what was learned that day, how long her nap was and exactly what she had for lunch.

"Happy Wednesday! Today our class got messy and had tons of fun with our Fall theme by making pumpkin moon sand!"

I have no idea what pumpkin moon sand is, but it sure looked fun.

## Education's Corner



Marie Frasca

### By the numbers:

Fall Session Summary

Classes offered this Fall term

Total number of Classes: 83

PC—27

Mac - 15

Other—41

Total number of Sessions: 135 two-hour sessions!

Registration for GCC fall classes continues through December 21, 2018. There is still room to register for a class or two, or more. If the class is full, add your name and class to the Wait List. You will be contacted in order on the Wait List when a student withdraws. Or, if there are enough students on the Wait List for a course, the instructor might do another class.

If you need help with class registration, please come to Tech Help, on Tuesdays from 12:30 pm -3:30 pm.

Remember that you must renew your membership in order to register for classes. You can do this online by logging in or at the club. Memberships expired September 30.

**To renew your membership or to register for a class, you must use the CAM number on your CAM card.**

Go to [www.grandcomputers.org](http://www.grandcomputers.org) > Education > Course Offerings or Class Schedule to

learn more about our fall classes. Be sure to read the descriptions of our classes under Course Offerings so you will know just what is being taught in the class.

PC users: there are seats available for: Windows 10 courses; Word 2019/365; Excel 2019/265; One Drive; Quicken Bookkeeping, and if you know someone with no basic computer knowledge but the willingness to learn, there are the PC Basic Beginning Skills courses.

Mac users: there are seats available for learning Calendar; Contacts; Keynote; Mail; Pages; Reunion 11 Genealogy; Mac 1,2,3,4 and only offered at the fall session, Holiday Letters and Labels.

'Other' classes - includes those that run on both PC and Mac. Seats are available for the following two new classes: Adding E-reader Apps to Mobile Devices and Fundamentals of Investing; as well as Shutterfly; The Cloud Explained; Smartphones; Tablets; Easy Gifts Using Graphics Websites; Element cours-

es; Home Entertainment courses; iPad-iPhone: Apps, Setup, Camera/Photo, How to Buy One, Siri, Text Messages, Apple Music.

If you have any ideas for classes that we might consider offering starting in January, please contact me at [education@grandcomputers.org](mailto:education@grandcomputers.org)

**VOLUNTEERS NEEDED:** We are always looking for new instructors and class assistants, especially for Windows 10 classes, and for an instructor for new classes on Windows Publisher, VPN (Virtual Private Network) and Microsoft One Note. If you are interested in teaching, but you are unsure of your abilities, consider assisting in the class. You might be surprised by your abilities.

If you are interested in either teaching, assisting or for more information, contact the education director at [education@grandcomputers.org](mailto:education@grandcomputers.org)

## Monitor's Corner



Joey de la Conception

We can tell people are returning to Sun City Grand! We are back to both morning and afternoon sessions. Eighteen monitors worked 36 sessions in October.

From October 2017 through October 2018, 45 out of 65 monitors worked sessions. Twelve monitor memberships have expired.

Nancy Nelson will be the new Monitor Director for 2019. Assistant Monitor Director Joe Scanlon will do Monitor Director duties when I am unavailable the rest of this year.

Monitor rules on signing up: All monitors are restricted to 6 times per month. If a session becomes available, monitors will be allowed to sign up on the Sunday before the available session.

### Scent-Free Zones

Attention: In keeping with a policy that is making its way into businesses throughout the United States, the Grand Computers Club is declaring all facilities used by the club to be Scent-Free Zones. We are asking our membership to be considerate of those with allergies that use our facilities and not wear perfume, cologne, after shave, and other scented products when attending any of our functions.

We are doing away with the Monitor of the Month award. Instead, we will have a monitor's breakfast sometime at the beginning of the year. Monitors who earned 9 credits or 3 sessions or more will be invited to the breakfast. You can check your credits by logging onto the website. Click on "View and Enter Your Volunteer Service."

We have one new monitor this month. Please welcome Patricia Fitzgerald when you see her at the desk. Reminder: Monitor one-on-one training is available upon request. Send an email to: [monitor@grandcomputers.org](mailto:monitor@grandcomputers.org).

The Monitors Director's email address has changed to: [monitor@grandcomputers.org](mailto:monitor@grandcomputers.org). (NOTE: "monitor" is singular without the "s.")

### Phone Calls and Text Messages Problems

I received the text message below claiming one of my credit cards was shut down due to unusual spending. As you can see, no information on which card was affected or who the text message came from. I called the number in the text and was immediately asked to enter my credit card number.

Had this been a legitimate text, the credit card company would have been included at the very least.

Please ignore texts like these and remember: **NO ONE** from Microsoft, AOL, ATT or Verizon will ever call your house and tell you your computer is sending a message that you have an issue or a virus!

From Dan Wallen

FRM:18187911001@txt.att.net  
MSG:We regret to inform you that your Card will shut down due to unusual spending. Contact us 18187911001

## Membership's Corner



**Martha McGill**

### Reminder - Renew Your Membership for 2018-2019

Last year at the beginning of November we had 370 members, in stark contrast to our current active membership ~ just a year later ~ of 723! This disparity is a result of the fact that our Club was basically not in operation while the Chaparral Center was being renovated. Our membership period is from October 1, 2018 to September 30, 2019 and by the end of that period we anticipate that we will boast approximately 1,500 members. If you have not yet renewed your membership (it expired on Saturday, September 30, 2018) this is a reminder to do so!

We are all so busy here in Sun City Grand, so delaying your renewal could cost you a bit of your valuable time! For example, you will want to have an active membership when you sign up for classes. If you find that your membership has expired when you try to register for a class, you'll first need to renew your membership, and may find the delay causes you to miss out on a spot in the class/classes in which you want to enroll. Another delay in renewing might also occur if you attend one of the weekly Tech Help sessions (Tuesdays from 12:30 - 3:30 PM). This is one of the many wonderful offerings of which members may avail themselves. If you come in for assistance to solve problems on any of your devices, and haven't yet renewed your membership,

you will not be put in the queue for assistance until you have completed the process to renew. Here again this may delay the time you might have to wait!

Yearly dues are only \$20 and allow you all the privileges that our Club offers through September 30, 2019. It's easy to renew from the comfort of your home! From our Home Page ([www.grandcomputers.org](http://www.grandcomputers.org)) log in by selecting the "Log In" option at the top right of that page. You will be asked to enter your Member ID (7 digit CAM#) and your Password (feel free to contact me if you cannot remember your password). You will be directed to the "Members Only" page, and given the option to "Click here to renew using PayPal". If you have never established a PayPal account, you may choose just to use a credit card as a Pay Pal "guest" and that option is also listed. (For more information, log into [www.grandcomputers.org](http://www.grandcomputers.org) > Login > View Videos > How PayPal Works.) We understand that there are those of you who do not wish to use PayPal and/or a credit card, and we certainly respect that decision. If this is the case, the monitor will happily assist you during our regular hours of operation (Monday through Friday from 9:00 AM to 3:30 PM) and you may then renew by completing the required paperwork and submitting \$20 in cash or by check.

My role is to assist you with any of the aspects of your membership that pose a problem. I am always available to help; if I don't have an answer, I will find someone who does! Please feel free to contact me for any reason and I will respond as quickly as possible. I check my email frequently and receive messages left on my voice mail in an email format so am able to respond promptly even if I am out of town or away from my phone for a period of time.

Another wonderful year of membership in the Grand Computers Club is underway with enthusiasm and energy!

## Does the Computer Club Offer Any Class for Those with Vision Impairment?

That question caught my attention at our October 3<sup>rd</sup> General Meeting. It must have hit home with others too because immediately following the meeting three individuals offered input as to how we as a club might address the issue.

To be honest with you, I did not ask enough questions of the person wanting information. I should have asked, "Are you wanting to take classes already offered but need adjustments made to the computer screen to better see the class material?" or "Are you wanting a class specifically designed to teach vision impaired on a particular topic?"

Two individuals, both having experience in the teaching field, suggested the need for these students to be taught one-on-one. Another individual suggested looking to see if SCG had a club for

the visually impaired that might be able to help.

I checked the SCG Resource Guide and found a support group consisting of 30 - 35 members who meet monthly.

I have learned from member Jay Gardella there are 15 to 20 within the support group who have varying degrees of sight impairment. They use vendors for the purchase of equipment to provide aid and train individuals on how to use the equipment and software.

Still, I wish I had asked more questions so the Computer Club would know how it might be able to offer a service to our community. If someone has more information to add, please send an email to me at [president@grandcomputers.org](mailto:president@grandcomputers.org).

Gloria Young

## Wanted - Older Laptop Computers!

WANTED - Older laptop computers! Please help out by donating your older laptop to Jim Geffre as you purchase a new one. Jim repairs them, updates them, and donates them to schools and St. Vincent DePaul. He would like the laptops to have Windows 7, Windows 8 or already be upgraded to Windows 10. Include the power cord with the computer. Jim wipes the hard drives or puts new ones in, and if needed, adds memory to at least 4GB and adds Office. Jim will also except Mac laptops. You may drop them off at the computer club with his name on it. Please include your email address on the computer, the password to unlock the computer and Jim will email you a tax form for deducting from taxes. (You can deduct up to \$150.00 per laptop). You may contact Jim by phone - 623-544-3394 or by email at - [geffre1949@yahoo.com](mailto:geffre1949@yahoo.com)

## General Meeting

After the business side of the meeting at the November General Meeting, there will be a presentation entitled "What to do Before Your Spouse Dies!"

### General Meeting

Date: November 7

Time: 2:00—3:30 p.m.

Place: Apache Room, Chaparral Center (This month only!)

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## Coffee Chat

The November Coffee Chat will feature Joe Parla talking about Holiday Tech Toys!

### Coffee Chat

Date: November 8

Time: 8:30—10:00 a.m.

Place: Hopi Room, Chaparral Center

Coffee and Donuts Provided!

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## New2Computers Support Group

One of our new support groups will be holding a meeting, hosted by Tiffany Newman, CAM Lifestyles Department, discussing "How to Use the New SCG Website!"

### New2Computers Support Group

Date: November 19

Time: 10:00—11:30 a.m.

Place: Agua Fria Room, Cimarron Center

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## Fundamentals of Investing Support Group

One of our new support groups will be holding a meeting to provide a forum for inexperienced investors to attend and bring their questions and topics upon which they would like to learn more or get clarification.

### Fundamentals of Investing Support Group

Date: November 9

Time: 10:00—11:30 a.m.

Place: Mediterranean Room, Palm Center

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## Special Interest Groups (SIGs) Pages

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### Apple SIG



*Provides an opportunity to gather with Apple/Mac users for classes and informational sessions.*

**Meetings:** 3rd Monday (October—April)

**Time:** 5:00 - 6:30 p.m. p.m.

**Place:** Apache Room, Chaparral Center

**Contact:** Ira Simmons - [apple@grandcomputers.org](mailto:apple@grandcomputers.org)

**Next Meeting:** November 19

**Topic:** Numbers for Mac and iPad

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### Compose Yourself—A Writing Group SIG



*The Compose Yourself Writing Group uses word processors to write their memoirs and stories and share writings with one another at the meetings.*

**Meetings:** 1<sup>st</sup> Tuesday and 3<sup>rd</sup> Monday (October - May)

**Time:** 1:00 - 3:00 p.m.

**Place:** 1st Tuesday: Sago Room; 3rd Monday: Phoenix Room, both in the Palm Center

**Contact:** Gloria Young - [CY@grandcomputers.org](mailto:CY@grandcomputers.org)

**Next Meetings:** Monday, November 6 and November 19

**Topic:** Read and discuss your written stories.

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### Devices SIG



*Provides a focal point for people to meet and work together on hand-held devices.*

**Meetings:** 4th Thursday (October—April)

**Time:** 4:00—5:30 p.m.

**Place:** Maricopa/Havasupai Room, Chaparral Center

**Contact:** [devices@grandcomputers.org](mailto:devices@grandcomputers.org)

**Next Meeting:** November 22 - Cancelled; Thanksgiving Day!

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## Special Interest Groups (SIGs) Pages

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### Digital Scrapbooking SIG



*The Digital Scrapbooking SIG's purpose is to share techniques and information concerning digital scrapbooking.*

**Meetings:** Every Monday (October, November, January - April)

**Time:** 6:00—8:00 p.m.

**Place:** Grand Computers Club Classroom, Chaparral Center

**Contact:** Jane Connors - [scrapbook@grandcomputers.org](mailto:scrapbook@grandcomputers.org)

**Next Meetings:** November 5, 12 & 19

**Topic:** TBA

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### Financial Education SIG



*The Financial Education SIG's focus is education and sharing of knowledge in the area of financial investments.*

**Meetings:** 4th Friday (Jan., Feb., Mar., Oct.) and 2<sup>nd</sup> Friday (Apr., Nov., Dec.)

**Time:** 1:00 - 3:00 p.m.

**Place:** Mediterranean Room, Palm Center

**Contact:** Richard Gabel - [financial@grandcomputers.org](mailto:financial@grandcomputers.org)

**Next Meeting:** Friday, November 9

**Topic:** Market Update & Investment Strategies - Fidelity Investments.

**Income Investing Subgroup:** 1<sup>st</sup> and 3<sup>rd</sup> Mondays, 8:00 - 10:00 a.m.  
Apache Room, Chaparral Center

**Technical Analysis Subgroup:** 1<sup>st</sup> and 3<sup>rd</sup> Thursdays, 8:00 - 10:00 am,  
Grand Computers Club Classroom, Chaparral Center

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## Special Interest Groups (SIGs) Pages

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### Flight Simulator SIG



*Provide a focal point for members to meet, work, and exchange ideas about flight simulators.*

**Meetings:** 3rd Friday (October—March)

**Time:** 2:00 - 3:30 p.m.

**Place:** Pima Room, Chaparral Center

**Contact:** Bill Homewood - [flight@grandcomputers.org](mailto:flight@grandcomputers.org)

**Next Meeting:** November 16

**Topic:** Hanger Flying

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### Genealogy SIG



*Provides members with a forum for researching family history.*

**Meetings:** 1st Thursday (October—April)

**Time:** 3:30 - 5:00 p.m.

**Place:** Grand Computers Club Classroom, Chaparral Center

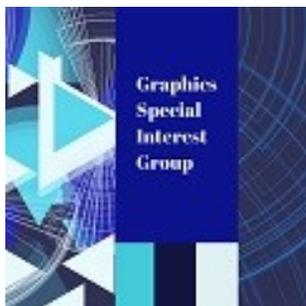
**Contact:** Leon Chapman - [genealogy@grandcomputers.org](mailto:genealogy@grandcomputers.org)

**Next Meeting:** November 1

**Topic:** Legacy 9 Hints & Hash Tags - Dr. Leon Chapman

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### Graphics SIG



*Provides members a forum for discussing graphic applications.*

**Meetings:** 2nd Thursday (October - March)

**Time:** 4:00 - 5:30 p.m.

**Place:** Grand Computers Club Classroom, Chaparral Center

**Contact:** Rita Skarbek - [graphics@grandcomputers.org](mailto:graphics@grandcomputers.org)

**Next Meeting:** November 8

**Topic:** If you like taking photos with your smartphone or tablet but you want some quick and easy ways to make them better - join us for a panel of our very own photo teachers (Geoff, Jane, Jo Ann, & Rita) demonstrating simple techniques to improve those "almost great" photos. Join in the discussion and based on the panel and your input as well, the image will be edited on the spot, simply and easily.

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## Ham Radio SIG



Provides members a forum for learning the many facets of ham radio including emergency communications.

**Meetings:** 4th Friday (October - April)

**Time:** 1:00 - 2:30 p.m.

**Place:** Grand Computers Club Classroom, Chaparral Center

**Contact:** Mark Heroux - [hamsig@grandcomputers.org](mailto:hamsig@grandcomputers.org)

**Next Meeting:** November 23

**Topic:** TBA

## New Technologies SIG



Provides members with an open discussion forum of technologically advanced ideas

**Meetings:** 3<sup>rd</sup> Thursday of every month (all year long)

**Time:** 3:30 - 5:00 p.m.

**Place:** Grand Computers Club Classroom, Chaparral Center

**Contact:** Joe Parla - [newtech@grandcomputers.org](mailto:newtech@grandcomputers.org)

**Next Meeting:** November 15

**Topic:** Virtual Reality

## Why seniors never change their password

WINDOWS:

Please enter your new password.

USER:

Cabbage

WINDOWS:

Sorry, the password must be more than 8 characters.

USER:

Boiled cabbage

WINDOWS:

Sorry, the password must contain 1 numerical character.

USER:

1 boiled cabbage

WINDOWS:

Sorry, the password cannot have blank spaces

USER:

50damnboiledcabbages

WINDOWS:

Sorry, the password must contain at least one upper case character

USER:

50DAMNboiledcabbages

WINDOWS:

Sorry the password cannot use more than one upper case character consecutively..

USER:

50damnBoiledCabbagesShovedUpYourAssIfYouDon'tGiveMeAccessNow!

WINDOWS:

Sorry, the password cannot contain punctuation.

USER:

ReallyPissedOff50DamnBoiledCabbagesShovedUpYourAssIfYouDontGiveMeAccessNow

WINDOWS:

Sorry, that password is already in use

*Fearful of using a Computer or Tablet?  
Want to learn how to “surf” the Internet?  
Text Message a friend?*

**GRAND COMPUTERS CLUB IN CONJUNCTION WITH  
YOUR COMMUNITY ASSOCIATION MANAGEMENT  
PRESENT A NEW SERIES OF “HOW TO” WORKSHOPS**

**2ND  
SESSION:**

**“HOW TO USE THE NEW SUN CITY GRAND WEBSITE”**

**Monday, Nov 19th at 10 AM**

**Agua Fria Room, Cimarron Center**



***Fall Computer Club Classes:***

**Courses Designed for Beginners to Advanced Students**

**Check out our Website for a full listing of Courses**

**Website: [www.grandcomputers.org](http://www.grandcomputers.org)**

**Contact us by email: [new2computers@grandcomputers.org](mailto:new2computers@grandcomputers.org)**

**Grand Computers Club is located in the Chaparral Center**